

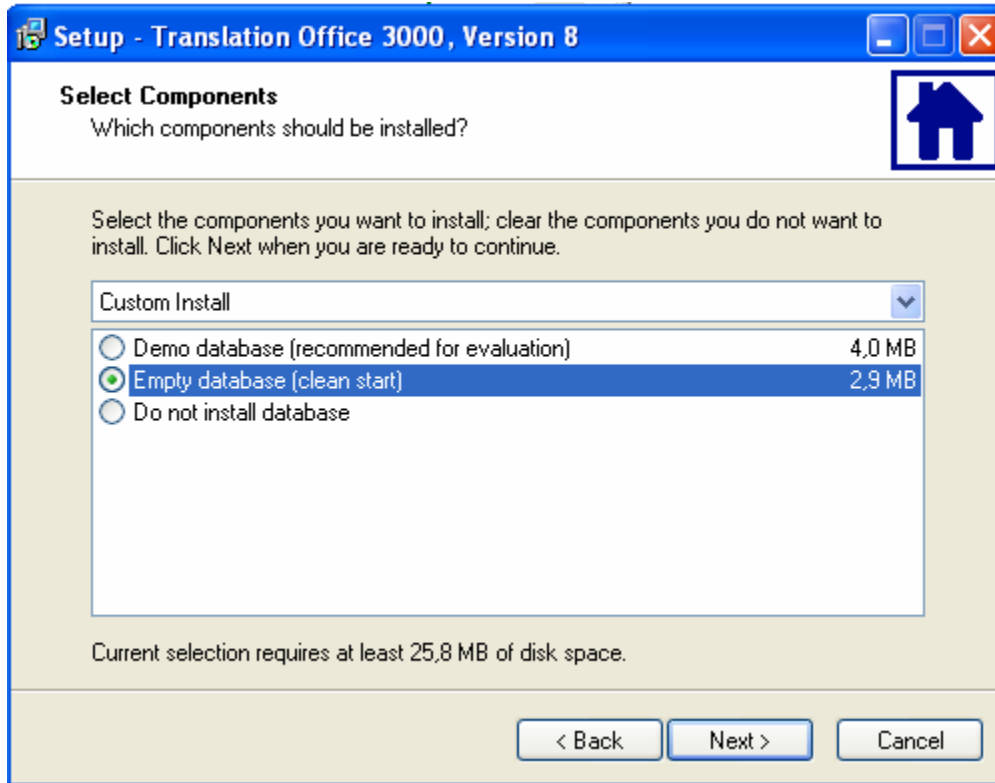


1. Do I need to download the full Version 8 or is there an upgrade program?

You need to download and install TO3000 V8. You can use the following link to download it:

<http://www.to3000.com/SetupTO3000V8.exe>

Please select "Empty database (clean start)" option when installing the V8. It is required for the



Note: If you already have TO3000 V8 installed without database (i.e. you have selected "Do not install database" option when installing), please reinstall the program with "Empty database" option set.

And if you already have TO3000 V8 installed with demo database (i.e. you have selected "Demo database" option when installing), please uninstall the program, physically remove the TO3000.fdb database file (it is located Translation Office 3000 V8\db) and install the program with "Empty database" option set.

2. I notice other programs for transferring files, data, etc from v.7 to v.8 - do I need to download them as well?

We created special utilities for transferring your data, files and folders from V7 to V8. Please download and run **TO3000 V7->V8 Upgrade Utility** for transferring your database from V7 to V8, transferring your files from V7 folders to V8 folders and converting your custom templates to V8 format. You can download it using the following link:

<http://www.to3000.com/TO3000DataImport7to8.exe>

Please see [TO3000 V7 to V8 Upgrade Utility Guide](#) for more details about the Upgrade utility.



3. Do I need a new Key to activate TO3000 V8 or is my Key from TO3000 V7 sufficient?

V8 requires the new License Key. Please use your Upgrade from V7 to V8 License Key to register your copy of TO3000 V8.

4. Do I need to uninstall the old version of TO3000?

The old and new versions of TO3000 can be run simultaneously, so uninstalling TO3000 V7 is optional.

Do not hesitate to contact Sergei Zavgorodniy, our team member, with any questions, suggestions, or feedback about TO3000. You may reach him at support@to3000.com. If you have any questions regarding your order, please contact Aleksandra Marchenko at orders@aihelp.com.